

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
	:	Examiner: Sharmila S. Gollamudi
Nurhan P. Tutuncu)	
	:	Group Art Unit: 1616
Application No.: 09/825,992)	
	:	
Filed: April 5, 2001)	
	:	
For: CONFECTIONERY PRODUCT)	
HAVING A SALIVATION REGION	:	
AND AN ORAL COMFORT REGION)		

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

DECLARATION UNDER 37 C.F.R. § 1.132
OF DONALD L. MAYER

Sir:

DONALD L. MAYER declares and says that:

1. I am employed by Mars, Incorporated as an independent consultant in the area of consumer response and customer service.
2. I have received a B.S. degree from the University of Evansville and an M.B.A. degree in Information Management from Iona College.
3. I have more than thirty years of experience in the management of consumer response call banks and in the analysis of consumer response data.

4. I am familiar with the AQUADROPS® Hydrating Mouth Drops product and the consumer response data which is referenced in this Declaration.

5. I understand that the above-captioned application has claims that cover the AQUADROPS® Hydrating Mouth Drops product, and that all of the claims have been rejected by the U.S. Patent and Trademark Office as allegedly being obvious in view of certain prior art.

6. This Declaration is made in support of the non-obviousness of the present claims on the grounds that the product provided certain customers with unusual or unexpected drymouth relief, evidenced by the consumer call-in data presented herein.

7. In the years 2003-2007, consumer call-in data was collected pursuant to standard practice in this industry. In the period covered by this study, over 12,000 unsolicited calls were taken and logged in the U.S. in connection with the AQUADROPS® Hydrating Mouth Drops product. Summary data pertaining to these calls is attached hereto as Exhibit 1.

8. Pursuant to a standard practice, customer comments are taken down verbatim, and are assigned categories, such as “like,” “dislike,” and “where to buy.”

9. Where consumers commented on the functionality of the product, its ability to hydrate, cause salivation, or its ability to relieve dry mouth, this information was also taken down verbatim, and key words recorded.

10. An unusually high number of the calls received in connection with the AQUADROPS® Hydrating Mouth Drops product (389 in total, including negative comments) commented on the functionality of the product to cause hydration, salivation or

relieve drymouth. A summary of the calls having verbatim remarks relating to hydrating effect, salivation effect or drymouth are attached at Tab 2.

11. Based on my years of experience reviewing similar data, I consider the nature of the responses in these consumer calls to be unusually specific, with a high proportion of calls relating to the functionality of the product.

12. These responses indicate that the AQUADROPS® Hydrating Mouth Drops product was perceived by consumers as performing functionally in a way that was noticeably different from other products on the market, and that could not be replicated or substituted by other products on the market.

I declare further that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Subscribed this 5 day of May, 2008


DONALD L. MAYER

EXHIBIT 1

Aqua Drops Consumer Care Data

	2003	2004	2005-2007
Where-to-buy	225	1,475	8,107
Like product	112	491	329
Dislike product	24	115	21
Ideas	20	102	46
Other	144	912	538
Totals	525	3,095	9,041

EXHIBIT 2

SORT OF AQUADROPS® CONSUMER DATA: ALL COMMENTS CONTAINING TEXT STRINGS "hydrat", "saliva", OR "dry mouth"

Received	Subject	Verbatim	Qty
6/7/2005	BRINGBK	AQUA DROPS SUGAR FREE HYDRATING MINTS	1
7/15/2005	BRINGBK	THESE WERE GREAT FOR DRY MOUTH PLEASE BRING THEM BACK	1
8/23/2005	BRINGBK	BRING BACK THE PRODUCT IT THE ONLY THING THAT HELPS DRY MOUTH	1
8/30/2005	BRINGBK	BRING BACK THE AQUA DROPS THEY HELP WITH DRY MOUTH	1
8/30/2005	BRINGBK	PLEASE BRING BACK THE PRODUCT IT HELPS WITH THE DRY MOUTH	1
9/15/2005	BRINGBK	WHERE CAN I FIND THE PRODUCT MY HUSBAND LIKES THIS FLAVOR AND FOUND IT VERY HYDRATING	1
9/19/2005	BRINGBK	SUGAR FREE VARIETY GAGS HER AND DONT HELP WITH THE DRY MOUTH WHY CANT WE KEEP THEM AS A REGULAR PRODUCT	1
10/18/2005	BRINGBK	REALLY LIKED THEM THEY REALLY HELPED WITH DRY MOUTH CANT FIND THEM IN ANY STORES WANTS US TO BRING THEM BACK IF NO LONGER AVAILABLE	1
10/19/2005	BRINGBK	BRING BACK THE PRODUCT IT WAS THE BEST THING FOR DRY MOUTH	1
11/3/2005	BRINGBK	SHE AND HER HUSBAND NEED THEM FOR THEIR DRY MOUTH	1
11/9/2005	BRINGBK	WIFE USES AQUA DROPS FOR MEDICALLY NEEDED HYDRATION	1
11/21/2005	BRINGBK	WONDERFUL PRODUCT RELIEVES HER DRY MOUTH AND FRESHENS HER BREATH ONLY PRODUCT SHE FOUND THAT WORKS FOR HER	1
11/28/2005	BRINGBK	I RECOMMEND THIS TO PATIENTS WITH DRY MOUTH	1
12/1/2005	BRINGBK	WE ARE INTERESTED IN FINDING OUT MORE ON YOUR PRODUCT AS OUR PATIENTS HAVE CHRONIC DRY MOUTH	1
12/14/2005	BRINGBK	IS THERE A WAY I CAN GET THESE SHIPPED TO ME THEY ARE THE ONLY THING THAT WORKS FOR DRY MOUTH	1
12/19/2005	BRINGBK	CANT FIND AQUADROPS HYDRATING MINTS	1
12/21/2005	BRINGBK	WHERE CAN I FIND THEM THEY ARE VERY HELPFUL FOR HIS WIFES DRY MOUTH	1
12/28/2005	BRINGBK	DRY MOUTH RELIEF THANKS FOR MAKING THEM	1
1/4/2006	BRINGBK	I AM TAKING CHEMOTHERAPY AND IT IS A GREAT PRODUCT TO PROVIDE MOISTURE IN MY DRY MOUTH WHERE CAN I BUY IT	1
1/10/2006	BRINGBK	MY MOM HAS TROUBLE MAKING SALIVA WILL THIS HELP	1
1/20/2006	BRINGBK	HELP ME FIND AQUADROPS TO HELP WITH THE SIDE EFFECT OF DRY MOUTH FROM CHEMOTHERAPY	1
1/27/2006	BRINGBK	CANT FIND AQUADROPS SUGAR FREE HYDRATING MINTS	1
1/31/2006	BRINGBK	WANTS TO KNOW IF THERE IS ANY PLACE SHE CAN BUY THEM HUSBAND USES FOR HIS DRY MOUTH FROM CHEMO	1
2/7/2006	BRINGBK	THIS PRODUCT HELPED WITH HER DRY MOUTH	1
2/9/2006	BRINGBK	THE BEST PRODUCT I HAVE EVER USED FOR DRY MOUTH	1
2/13/2006	BRINGBK	ONLY PRODUCT THAT HELPS WITH HER DRY MOUTH WANTS TO KNOW WHAT HAPPENED TO THEM	1
2/15/2006	BRINGBK	THIS HELPED WITH DRY MOUTH AND WANTS IT RETURNED	1
2/15/2006	BRINGBK	PLEASE BRING THIS BACK IT HELPED WITH DRY MOUTH	1
2/23/2006	BRINGBK	PLEASE BRING BACK PRODUCT VERY HELPFUL FOR PEOPLE WITH MEDICATIONS AND DRY MOUTH FROM THE SIDE EFFECTS OF MEDICATIONS	1
2/27/2006	BRINGBK	GREAT RELIEF FROM MED INDUCED DRY MOUTH USING PRODUCT	1
3/22/2006	BRINGBK	HAS NOT FOUND ANYTHING ELSE THAT WORKED WELL WITH HER DRY MOUTH LIKE AQUADROPS AND CANT FIND THEM ANYWHERE	1
3/23/2006	BRINGBK	CANT FIND AQUADROPS HYDRATING MINTS	1
3/23/2006	BRINGBK	WHERE CAN I FIND THEM THEY ARE HELPFUL FOR HER MOTHERS DRY MOUTH	1
3/29/2006	BRINGBK	HAD CHRONIC DRY MOUTH AND WANTS THESE BACK ON THE MARKET	1
3/31/2006	BRINGBK	THESE HELPED WITH HER DRY MOUTH AND WANTS THEM BACK ON THE MARKET	1
3/31/2006	BRINGBK	WHERE CAN I FIND THEM HIS WIFE NEEDS THEM FOR DRY MOUTH	1
4/5/2006	BRINGBK	THESE HELPED WITH HER DRY MOUTH WITH HER MEDS	1
4/11/2006	BRINGBK	THESE WORKED GREAT FOR DRY MOUTH	1
4/21/2006	BRINGBK	WORKED GREAT FOR DRY MOUTH	1
4/26/2006	BRINGBK	THIS PRODUCT HELPED WITH DRY MOUTH	1
5/2/2006	BRINGBK	WHERE CAN I FIND THEM THEY HELP WITH MY DRY MOUTH	1
5/5/2006	BRINGBK	SAYS THIS HELPED WITH HER MEDS AND DRY MOUTH	1
5/5/2006	BRINGBK	THIS HELPED HIS WIFE WITH HER MEDS AND DRY MOUTH	1
5/10/2006	BRINGBK	BEST PRODUCT I HAVE FOUND TO COMBAT DRY MOUTH DURING PUBLIC SPEAKING	1
5/10/2006	BRINGBK	THESE HELPED WITH HER DRY MOUTH DUE TO HER MEDS	1
5/15/2006	BRINGBK	WHERE CAN I FIND ANY VARIETY THEY WORKED WONDERFUL WITH DRY MOUTH PLEASE KEEP MARKETING AQUADROPS SO THE OTHER DRY MOUTH SUFFERERS AND MYSELF CAN HAVE SOME RELIEF WITH THIS PRODUCT	1
5/18/2006	BRINGBK	HELPED WITH HER DRY MOUTH WHILE TAKING HER MEDS	1
5/19/2006	BRINGBK	WHERE CAN I FIND THEM IN MY AREA THEY HELP WITH MY DRY MOUTH	1
5/23/2006	BRINGBK	HELPED WITH HER DRY MOUTH	1
5/23/2006	BRINGBK	I HAVE DRY MOUTH AND THEY ARE THE ONLY THINGS I CAN TOLERATE AND THEY WORK	1
5/25/2006	BRINGBK	HELPED WITH HER DRY MOUTH	1
5/26/2006	BRINGBK	LOVED THIS PRODUCT BECASUE IT HELPED WITH HER DRY MOUTH	1
5/31/2006	BRINGBK	WAS TRYING TO FIND THIS PRODUCT IT HELPED WITH DRY MOUTH	1
6/1/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH	1
6/1/2006	BRINGBK	HELPED WITH HER DRY MOUTH	1
6/2/2006	BRINGBK	THESE HELPED WITH HER DRY MOUTH	1

Received	Subject	Verbatim	Qty
6/2/2006	BRINGBK	THESE HELPED WITH HER DRY MOUTH	1
6/2/2006	BRINGBK	THIS HELPED WITH HIS DRY MOUTH BECAUSE OF HIS MEDS	1
6/5/2006	BRINGBK	HELPED WITH HER DRY MOUTH	1
6/9/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH	1
6/12/2006	BRINGBK	WHERE CAN I FIND THESE IN MY AREA MY WIFE USES THEM FOR DRY MOUTH	1
6/13/2006	BRINGBK	HELPED WITH HER DRY MOUTH	1
6/13/2006	BRINGBK	DEVASTED BECAUSE I CANT FIND THEM ANYMORE TAKES MEDICATION THAT CAUSES DRY MOUTH	1
6/15/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH WHILE TAKING HER MEDS	1
6/15/2006	BRINGBK	THE BEST THING SHE EVER HAD FOR DRY MOUTH BRING IT BACK	1
6/19/2006	BRINGBK	LOOKING FOR AQUA DROPS I HAVE SEVERE DRY MOUTH FROM MEDICATIONS	1
6/20/2006	BRINGBK	MY MOTHER USES THEM AND SHE SUFFERS FROM DRY MOUTH	1
6/20/2006	BRINGBK	THEY HELP MY DRY MOUTH	1
6/21/2006	BRINGBK	WHERE CAN I FIND AQUA DROPS I HAVE A VERY DRY MOUTH FROM SOME MEDICATION	1
6/22/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH DUE TO HER MEDS	1
6/23/2006	BRINGBK	I AM SO SAD THAT YOU HAVE DICONTINUED AQUADROPS AS A PATIENT I FOUND THE PRODUCT WAS WONDERFUL FOR DRY MOUTH	1
6/23/2006	BRINGBK	COULD YOU PLEASE BRING THEM BACK THEY HELP VERY MUCH WITH DRY MOUTH	1
6/23/2006	BRINGBK	STATED THESE HELPED WITH DRY MOUTH	1
6/23/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH	1
6/26/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH DUE TO MEDS	1
6/26/2006	BRINGBK	THIS HELPED WITH HER DRY MOUTH WHILE SHE WAS TAKING HER MEDS	1
6/26/2006	BRINGBK	LOVED THIS PRODUCT AND HELPED WITH DRY MOUTH	1
6/29/2006	BRINGBK	WHY CANT I FIND THEM ANYMORE THEY WERE GREAT FOR DRY MOUTH	1
6/30/2006	BRINGBK	THIS PRODUCT HELPED WITH HER DRY MOUTH DUE TO HER MEDS	1
7/3/2006	BRINGBK	WHY CANT I FIND THEM THEY ARE GREAT FOR DRY MOUTH	1
7/7/2006	BRINGBK	THIS PRODUCT HELPED WITH HER DRY MOUTH	1
7/10/2006	BRINGBK	I HAVE A DRY MOUTH PROBLEM AND CANT FIND AQUA DROPS	1
7/13/2006	BRINGBK	CANT FIND THEM ANYWHERE THEY WERE GREAT FOR DRY MOUTH AND DRY COUGH	1
7/19/2006	BRINGBK	LOVES THE PRODUCT AND WANTS IT BACK TO HELP WITH HER DRY MOUTH DUE TO HER AUTO IMMUNE DISORDER	1
7/27/2006	BRINGBK	ARE YOU EVER GOING TO BRING THEM BACK HELPS WITH DRY MOUTH AND SOAR THROAT	1
7/28/2006	BRINGBK	WHY CANT WE FIND THEM THEY WERE GREAT FOR DRY MOUTH	1
8/2/2006	BRINGBK	BRING THEM BACK I NEED THEM FOR MY DRY MOUTH	1
8/9/2006	BRINGBK	WHERE CAN I FIND AQUA DROPS MY MOTHER HAS A DRY MOUTH AND NEEDS THEM	1
8/17/2006	BRINGBK	WHERE CAN I FIND THEM IN MY AREA HELPED WITH MY DRY MOUTH	1
8/18/2006	BRINGBK	CANT FIND THEM AND I AM A DESPERATE 93 YR OLD WOMAN WITH A DRY MOUTH CONDITION THEY ARE THE ONLY THING THAT WORKS	1
8/22/2006	BRINGBK	I WANT THIS PRODUCT BACK FOR MY WIFE WHO HAS NO SALIVA GLANDS IT WAS THE BEST	1
9/5/2006	BRINGBK	DO YOU STILL MAKE AQUA DROPS SUGAR FREE HYDRATING MINTS	1
9/8/2006	BRINGBK	LOVE THEM THEY REALLY HELP WITH MY DRY MOUTH CONDITION WHERE CAN I FIND THEM	1
9/21/2006	BRINGBK	I HAVE NOT BEEN ABLE TO GET THESE IN MY AREA THEY WERE GREAT FOR MY DRY MOUTH	1
9/25/2006	BRINGBK	PLEASE BRING THEM BACK THEY WERE GREAT FOR DRY MOUTH	1
10/16/2006	BRINGBK	CANT FIND THEM MEDICATIONS CAUSE DRY MOUTH	1
10/16/2006	BRINGBK	WHY CANT I FIND THEM ANYMORE THEY ARE GREAT FOR DRY MOUTH DUE TO MEDICATIONS	1
10/17/2006	BRINGBK	WHERE CAN I FIND THEM AREA THEY ARE GREAT FOR DRY MOUTH	1
10/18/2006	BRINGBK	PLEASE DO NOT STOP MAKING YOUR AQUADROPS THEY ARE A LIFESAVER FOR PEOPLE WHO HAVE A DRY MOUTH	1
10/23/2006	BRINGBK	PLEASE BRING THEM BACK THEY WRE GREAT FOR MY MOTHERS DRY MOUTH	1
10/24/2006	BRINGBK	ARE THEY GOING TO COME BACK OUT OR IS THERE ANOTHER HYDRATING PRODUCT	1
10/30/2006	BRINGBK	WANTS THIS PRODUCT BACK BECAUSE OF DRY MOUTH	1
11/6/2006	BRINGBK	HAS DRY MOUTH AND WOULD LIKE TO KNOW WHERE TO FIND THEM	1
11/8/2006	BRINGBK	WANTS THIS PRODUCT BROUGHT BACK FOR CHRONIC DRY MOUTH PROBLEMS	1
11/9/2006	BRINGBK	CAN YOU PLEASE BRING THIS PRODCUT BACK I NEED IT FOR MY DRY MOUTH	1
12/4/2006	BRINGBK	BRING PRODUCT BACK IT IS A GOOD PRODUCT FOR PEOPLE WITH DRY MOUTH FROM MEDICATIONS	1
12/13/2006	BRINGBK	REALLY HELPED WITH DRY MOUTH AND CANT FIND THEM ANYWHERE	1
12/26/2006	BRINGBK	I REALLY WOULD LIKE TO BUY SOME MORE FOR MY DRY MOUTH PROBLEM BUT I CANT FIND ANY IN THE STORES AROUND HERE WERE I LIVE	1
2/12/2007	BRINGBK	PLEASE BRING BACK AQUA DROPS US OLDER PEOPLE NEED IT TO SOOTHE OUR DRY MOUTH	1
2/15/2007	BRINGBK	HAS DRY MOUTH DUE TO RADIATION AND THIS PRODUCT REALLY HELPS	1
2/21/2007	BRINGBK	I AM A SIX YEAR CANCER SURVIVOR AND WOULD LOVE TO HAVE THIS PRODUCT BACK ON THE MARKET AS MY SALIVA GLANDS ARE RUINED	1
2/22/2007	BRINGBK	REALLY LIKED THE PRODUCT BECAUSE MEDICATION SHE IS ON GIVES HER DRY MOUTH	1
2/27/2007	BRINGBK	WANTS THEM BROUGHT BACK FRIEND IS UNDER GOING RADIATION THERAPY AND THEY WORK WONDERS FOR THE SIDE AFFECTS VERY DRY MOUTH	1
3/1/2007	BRINGBK	BRING BACK AQUA DROPS WE RECOMMEND THEM FOR OUR PATIENTS WITH DRY MOUTH PROBLEMS	1

Received	Subject	Verbatim	Qty
3/22/2007	BRINGBK	CANCER SURVIVORS REALLY NEED THIS PRODUCT BROUGHT BACK PEOPLE THAT HAVE HEAD AND MOUTH RADIATION LOOSE THE ABILITY TO CREATE ANY SALIVA THERE IS NO OTHER PRODUCT ON THE MARKET THAT HELPS AS CANCER SURVIVORS WE NEED THIS BACK AS QUICKLY AS POSSIBLE PLEASE	1
3/29/2007	BRINGBK	I WANT THIS PRODUCT BACK IT IS GOOD FOR MY DRY MOUTH	1
4/6/2007	BRINGBK	LOOKING FOR AQUA DROPS PLEASE BRING THE PRODUCT BACK SHE HAS A DISEASE THAT DOES NOT ALLOW HER TO CREATE SALIVA AND IT HELPED HER A GREAT DEAL	1
4/9/2007	BRINGBK	WOULD LIKE THIS PRODUCT BOUGHT BACK FOR THOSE THAT HAVE CHRONIC DRY MOUTH PROBLEMS	1
4/10/2007	BRINGBK	I HAVE DRY MOUTH AND WOULD LOVE SEEING THESE BACK AS THEY HELP	1
4/24/2007	BRINGBK	CAROL FROM SAN FRANCISCO AQUA DROPS SHE HAS A SEVERE HYDRATING PROBLEM AND THIS IS THE ONLY PRODUCT ON THE MARKET THAT HELPS HER SHE HAS ONLY 1 LEFT SHE HAS TMJ AND CANNOT CHEW GUM	1
5/2/2007	BRINGBK	WHERE CAN I FIND THESE THEY REALLY HELPED MY DRY MOUTH	1
5/11/2007	BRINGBK	PLEASE BRING BACK THE AQUA DROPS THEY ARE GOOD FOR DRY MOUTH	1
5/14/2007	BRINGBK	BRING IT BACK SHE TAKES MEDICATION AND THAT IS THE ONLY THING THAT HELPED HER DRY MOUTH FROM HER MEDS	1
6/1/2007	BRINGBK	WHERE CAN I FIND THESE AQUA DROPS THEY REALLY HELP MY DRY MOUTH	1
7/9/2007	BRINGBK	PLEASE BRING BACK THE PRODUCT BROTHER IS DIABETIC AND LOVED IT FOR DRY MOUTH	1
7/9/2007	BRINGBK	PLEASE BRING THIS PRODUCT BACK AS THERE ARE MANY PEOPLE WITH ILLNESSES THAT CAUSE DRY MOUTH AND THIS PRODUCT WAS IDEAL FOR IT	1
7/27/2007	BRINGBK	IS ON MEDICATION AQUA DROPS WERE THE ONLY THINGS THAT HELPED HER DRY MOUTH	1
7/31/2007	BRINGBK	MY PULMONARY GROUP LOVED THEM BECAUSE THEY REALLY HELPED DRY MOUTH BRING THEM BACK	1
8/4/2004	BUY	want to order a case have dry mouth from depression from medicine	1
10/14/2003	CANTFIND	where can i find them they are wonderful help with my dry mouth after taking medication	1
12/10/2003	CANTFIND	where can i find them have cronic dry mouth	1
1/23/2004	CANTFIND	where can i buy i have cancer and a very dry mouth	1
3/3/2004	CANTFIND	husband is a cancer patient and discovered the aqua drops i cannot find them anywhere and he only has one pkg left he has been relying on them for dry mouth	1
3/5/2004	CANTFIND	cant find them looked in grocery stores on lipitor and it gives you dry mouth this works great	1
3/10/2004	CANTFIND	have sogrins and this is the best for my dry mouth	1
3/15/2004	CANTFIND	where can i find these my husband has throat cancer and his saliva gland was destroyed	1
3/26/2004	CANTFIND	believe you make a product called AquaDrops Hydrating Mints I am in the United States How may I get mints	1
4/26/2004	CANTFIND	cant find in my area daughter sent from VA helps my husband he gets dry mouth	1
5/3/2004	CANTFIND	have so many patients with dry mouth I have not seen Aqua Drops yet in our area Do you have samples	1
6/1/2004	CANTFIND	son uses for dry mouth cant find anymore tried cvs target walgreens eckert	1
8/9/2004	CANTFIND	I live in the Kansas City MO area and was able to find them at a WalMart Dad had throat cancer and these helped hydrate him	1
8/23/2004	CANTFIND	where can i find these they help me with my dry mouth syndrome	1
9/14/2004	CANTFIND	many of my medications cause dry mouth so your products sound great but I called every store in the area and no one carry your product I live in Milwaukee Wisconsin	1
9/20/2004	CANTFIND	trying to find for my mother she has dry mouth from medication	1
10/21/2004	CANTFIND	has Sjogren Syndrome no saliva or moisture in body cant find product	1
11/17/2004	CANTFIND	great product really works with dry mouth from cancer treatments	1
11/30/2004	CANTFIND	daughter gave her aqua drops for dry mouth helps where can she buy them here cant find	1
1/5/2005	CANTFIND	CANT FIND THESE THEY REALLY HELP WITH DRY MOUTH	1
2/2/2005	CANTFIND	REALLY LIKES THESE FOR DRY MOUTH WHERE CAN I FIND THEM	1
4/27/2005	CANTFIND	CANT FIND AQUA DROPS I AM ON MEDICATION IT HELPS MY DRY MOUTH	1
5/3/2005	CANTFIND	CANNOT FIND THEM IN MY AREA FOR CHEMOTHERAPY PATIENT HAS NO SALIVARY GLANDS	1
7/13/2005	CANTFIND	UNABLE TO GET LOCALLY AND NEEDS THEM FOR A MEDICAL CONDITION THAT GIVES HER SEVER DRY MOUTH	1
7/15/2005	CANTFIND	CANT FIND CANDIES ANY MORE AQUADROPS IN ANY FLAVOR REALLY HELP THE DRY MOUTH CAUSED BY MEDICATIONS	1
9/6/2005	CANTFIND	CAN YOU PLEASE TELL ME WHERE I CAN GET YOUR PRODUCT MY HUSBAND HAS NO SALIVA GLANDS THAT WORK SINCE HIS CANCER RADIATION FOR ORAL CANCER AND LOVES THEM	1
6/29/2004	DISFLV	I found it's mint flavor weak and hydrating part of the mint disgusting	1
11/11/2004	DISFLV	the candies tasted awful and it gave her dry mouth	1
8/28/2003	DISPROD	pkg is misleading it says aqua which means water also any mint would hydrate and increase saliva i think this product is beneath you	1
9/15/2003	DISPROD	did not hydrate my mouth	1
10/1/2003	DISPROD	dont like the taste of it does not help my dry mouth do take medication	1
11/5/2003	DISPROD	dont like them didnt hydrate my mouth and the flavor should be sweeter not what i thought they would be	1
11/11/2003	DISPROD	there is no water in them almost died they actually dehydrate only sugar and corn syrup do you have a dictionary for hydrate false advertisement	1
11/14/2003	DISPROD	tasted horrible and not hydrating at all	1
11/17/2003	DISPROD	did not hydrate me	1
11/21/2003	DISPROD	just terrible tasting no hydrating effect by the time i drove 5 miles i had dry mouth again and a terrible taste in my mouth	1

Received	Subject	Verbatim	Qty
12/9/2003	DISPROD	did not provide hydration	1
12/29/2003	DISPROD	sorry to report that the AquaDrops are less than satisfactory The dark blue side Instant Hydration was especially disgusting	1
1/15/2004	DISPROD	dont like them they dont do what you say about instant hydration and there is no last effect	1
2/18/2004	DISPROD	does not hydrate my mouth and feels like it make throat itch	1
2/24/2004	DISPROD	the drops are not hydrating and it doesnt taste like a mint more like a cough drop like medicine	1
3/26/2004	DISPROD	does not hydrate as good as I thought	1
4/5/2004	DISPROD	they dont hydrate as good as a tick tac	1
4/8/2004	DISPROD	these are just as hydrating as any other hard candy and dont even taste good	1
5/19/2004	DISPROD	didnt notice mouth being any more hydrated though flavor is refreshing	1
5/24/2004	DISPROD	aqua drops did not hydrate my body	1
5/25/2004	DISPROD	just found that they do not hydrate they just create saliva	1
6/1/2004	DISPROD	first time i have tried them they taste gross and dont hydrate my mouth	1
6/14/2004	DISPROD	didnt hydrate at all	1
7/2/2004	DISPROD	candies did not instantly hydrate me not lasting refreshment	1
7/26/2004	DISPROD	I did not feel hydrated or refreshed I had a nasty taste in my mouth and a sticky feeling that would not go away for a while after I would never buy them again and I wouldnt even eat another one	1
7/27/2004	DISPROD	these do not rehydrate me i am still dehydrated	1
8/3/2004	DISPROD	did seem to hydrate as you said it would	1
8/4/2004	DISPROD	have tried them 3 x dont care for at all they dont hydrate me and they dont taste good	1
8/30/2004	DISPROD	not very strong and dont keep mouth hydrated	1
9/29/2004	DISPROD	does not hydrate like you say it does	1
10/18/2004	DISPROD	did not like the taste did not hydrate mouth consumer wants replacement with money	1
11/5/2004	DISPROD	Likes them a lot but this time same flavor but no hydration no lasting	1
11/29/2004	DISPROD	Dissatisfied because hydration did not last too long	1
12/2/2004	DISPROD	it tastes good but shouldnt be advertised as hydration	1
12/17/2004	DISPROD	doesnt help at all with dry mouth makes you thirstier	1
12/22/2004	DISPROD	said it is not an instant hydration and will not buy it again	1
3/22/2005	DISPROD	CONSUMER DOES NOT LIKE THE PRODUCT SAYS IT DID NOT HELP HER WITH HER DRY MOUTH	1
4/22/2005	DISPROD	DOESNT REALLY STIMULATE SALIVATION IT FEELS KIND OF GUMMY AND DOESNT LIKE THE MINT FLAVOR	1
4/25/2005	DISPROD	DISAPPOINTED WITH PRODUCT DID NOT HYDRATE	1
7/31/2005	DISPROD	USED YOUR PRODUCT WHILE IN ISREAL DESERT AND GOT DEHYDRATED YOUR BOX SAYS IT HYDRATES	1
10/12/2005	DISPROD	THEY WERE NOT REFRESHING OR HYDRATING IN MY PERSONAL OPINION	1
10/27/2005	DISPROD	WANTS TO BE REIMBURSED BECAUSE DENTIST TOLD NOT TO TAKE THEM NOT GOOD FOR DRY MOUTH BECAUSE OF THE SUGAR AND SYRUPS IN THEM	1
12/1/2005	DISPROD	THE PACKAGE GIVES THE IMPRESSION THAT THE AQUA DROP WOULD QUICKLY DISSOLVE TO HYDRATE MY MOUTH THEY DONT	1
7/31/2003	LIKE	keeps grandma hydrated helps her vertigo also its great my husband got a sample at a convention	1
8/27/2003	LIKE	the best wonderful ive been on oxygen for 10 yrs and this is the first time i have felt real relief from dry mouth i had both flavors	1
8/29/2003	LIKE	they are perfect for my cancer patients who suffer from dry mouth	1
9/4/2003	LIKE	the best for dry mouth	1
9/17/2003	LIKE	product is great cancer patient and has dry mouth every since kemo	1
9/23/2003	LIKE	they are great my mother is being treated for cancer of the throat and they work just great to hydrate her mouth	1
10/2/2003	LIKE	enjoyed the moutwatering experience and thought this would be a good product for her patients with dry mouth symptom	1
10/3/2003	LIKE	they are wonderful i suffer from dry mouth due to medications and these really work and last a long time	1
10/7/2003	LIKE	they are great my dentist recommended them i suffer from dry mouth	1
10/20/2003	LIKE	we love them They are very tasty and wonderful for dry mouth	1
10/20/2003	LIKE	great product really works for dry mouth can you make it sugar free	1
10/22/2003	LIKE	love for my mother for dry mouth	1
10/28/2003	LIKE	love them they definitely hydrate your mouth shes a smoker and drinks coffee and it is amazing how well they work	1
10/30/2003	LIKE	love them really helps my dry mouth	1
11/11/2003	LIKE	they are wonderful for me i suffer from shogrins syndrome and these work to keep my mouth hydrated	1
11/11/2003	LIKE	great product really helps with my dry mouth where can i buy more	1
11/18/2003	LIKE	loved them for illness of dry mouth have a disease	1
11/21/2003	LIKE	great product for my dry mouth	1
11/21/2003	LIKE	i have MS medication aqua drops really relieved my dry mouth	1
11/25/2003	LIKE	love them for my dry mouth	1
11/26/2003	LIKE	really help her dry mouth have used professional things nothing compares to this product	1
12/8/2003	LIKE	wonderful great for people who suffer from dry mouth or if you have to present in front of people	1
12/15/2003	LIKE	these are great im a singer and they really help keep my throat hydrated for long performances	1
12/15/2003	LIKE	love them for dry mouth	1
12/16/2003	LIKE	these deal with dry mouth perfectly	1
12/24/2003	LIKE	singers paradise hydrates throat and recommend to others please continue to make	1
12/29/2003	LIKE	love them with dry mouth	1

Received	Subject	Verbatim	Qty
12/30/2003	LIKE	best i ever found for instant hydration i am a tongue cancer survivor and suffer from dry mouth these are marvelous	1
1/6/2004	LIKE	these are the only thing that cures the medical condition dry mouth	1
1/6/2004	LIKE	really help with my dry mouth	1
1/7/2004	LIKE	these are so good they help me with my dry mouth	1
1/7/2004	LIKE	am so excited that you came out with this product it helps me with my dry mouth while i am on chemotherapy	1
1/9/2004	LIKE	really great for dry mouth	1
1/9/2004	LIKE	love them for my dry mouth	1
1/12/2004	LIKE	i love these they taste great and do hydrate your mouth	1
1/13/2004	LIKE	love them for my dry mouth	1
1/15/2004	LIKE	like them for wives dry mouth	1
1/19/2004	LIKE	we really like them they are so good for people on medication and for dry mouth	1
1/20/2004	LIKE	i appreciate these they help cure my dry mouth	1
1/23/2004	LIKE	really love them for my dry mouth	1
1/27/2004	LIKE	love the hydration effect for my dry mouth	1
1/27/2004	LIKE	bought citrus flavor by mistake really only wanted mint package says hydrating mints	1
1/28/2004	LIKE	love them for my dry mouth	1
1/30/2004	LIKE	they are the best they do hydrate and last longer than other mint types of candy	1
2/2/2004	LIKE	this is a great product really great for dry mouth syndrome	1
2/13/2004	LIKE	love them for my dry mouth	1
2/16/2004	LIKE	best for my dry mouth	1
2/23/2004	LIKE	great product i had cancer lost my saliva glands	1
3/1/2004	LIKE	i love the great flavor of these and they really do hydrate my mouth	1
3/1/2004	LIKE	help with dry mouth caused by radiation	1
3/1/2004	LIKE	great product really helps with my dry mouth but they are very hard to find	1
3/1/2004	LIKE	really enjoy these are a remedy for dry mouth	1
3/4/2004	LIKE	i absolutely love these i talk a lot during the day and they keep mouth hydrated and fresh	1
3/8/2004	LIKE	i like the way these hydrate your mouth	1
3/8/2004	LIKE	have sogrins from Lupis love these for my dry mouth	1
3/9/2004	LIKE	really like these they help my dry mouth	1
3/10/2004	LIKE	these are wonderful for dry mouth relief	1
3/10/2004	LIKE	they are wonderful for dry mouth relief	1
3/11/2004	LIKE	love them for my dry mouth take medication it works	1
3/12/2004	LIKE	so good for dry mouth	1
3/15/2004	LIKE	cant find them husband has sograms dry mouth	1
3/23/2004	LIKE	they are the best for my dry mouth	1
3/25/2004	LIKE	love them husband dry mouth taking medication	1
3/29/2004	LIKE	love them have continuous dry mouth always carry a water bottle	1
4/1/2004	LIKE	these are amazing truly instantaneous hydration	1
4/5/2004	LIKE	thank you so much i havent felt this hydrated in 5 years	1
4/5/2004	LIKE	they are refreshing as well as hydrating	1
4/5/2004	LIKE	it does what it says hydrates dont need gum any more	1
4/7/2004	LIKE	great product really helps with my dry mouth	1
4/9/2004	LIKE	tried and everyone at one turned on to them good because take alot medication and cant chew gum for dry mouth	1
4/14/2004	LIKE	they are absolutely wonderful they help my dry mouth	1
4/15/2004	LIKE	they are the only thingk i have found so far that helps dry mouth	1
4/15/2004	LIKE	i like them they seem to work i suffer from a dry mouth problem i have tried many different products	1
4/22/2004	LIKE	they work great in hydrating my mouth	1
4/28/2004	LIKE	great product IMMEDIATELY my mouth was rehydrated and refreshed It was almost like being in a commercial	1
4/29/2004	LIKE	love the mint flavor for my dry mouth	1
4/29/2004	LIKE	really helps with my dry mouth can you send a coupon	1
5/3/2004	LIKE	great product really helps with dry mouth	1
5/3/2004	LIKE	constantly dehydrated these are extremely helpful to me	1
5/5/2004	LIKE	i suffer from dry mouth aqua drops really help	1
5/10/2004	LIKE	pretty good idea and they are good its just that once they leave your mouth they dont continue to hydrate unless you drink gatorade with it	1
6/9/2004	LIKE	suffer from dry mouth they are great	1
6/11/2004	LIKE	love them for dry mouth	1
6/17/2004	LIKE	aqua drops are dream come true for my dry mouth	1
7/1/2004	LIKE	these have really helped with my dry mouth and throat	1
7/12/2004	LIKE	great product really helps with my dry mouth show this product to my doctor	1
7/15/2004	LIKE	these are great suffer from dry mouth and these are fantastic had mint and citrus	1
8/4/2004	LIKE	im a diabetic this really helps to hydrate my mouth but they are very hard to find	1
8/5/2004	LIKE	these are really good and they work for my dry mouth	1
8/12/2004	LIKE	suffer with dry mouth this product is a life saver	1
8/27/2004	LIKE	they are wonderful help me with my dry mouth symptom	1
8/30/2004	LIKE	aqua drops they are fabulous take medication and i have dry mouth	1
9/2/2004	LIKE	great product really helps my dry mouth	1
9/7/2004	LIKE	great product really helps my dry mouth	1

Received	Subject	Verbatim	Qty
9/8/2004	LIKE	i love them for my dry mouth that was inherited from my mother	1
9/15/2004	LIKE	like them for my dry mouth	1
9/15/2004	LIKE	like them very much for taste have dry mouth from medication and the fact it is sugar free	1
9/16/2004	LIKE	love them for my dry mouth the greatest	1
9/21/2004	LIKE	great product really helps with my dry mouth	1
9/21/2004	LIKE	really helps with my dry mouth very hard to find in kaufman tx	1
9/27/2004	LIKE	great product really helps with my dry mouth	1
10/8/2004	LIKE	they are so helpful with my dry mouth syndrom	1
10/12/2004	LIKE	i just love them they really work to hydrate your mouth	1
10/13/2004	LIKE	really likes them they help with dry mouth	1
10/25/2004	LIKE	is on medication has dry mouth problems product helps a lot	1
10/28/2004	LIKE	wanted to tell you how great these Aquadrops are I suffer from a constantly dry mouth and these make my mouth feel soooooo much better	1
11/1/2004	LIKE	really like them for his dry mouth at night time	1
11/2/2004	LIKE	help me immensely take lot of meds and have chronic dry mouth this is grest	1
11/2/2004	LIKE	has to take medication so she gets dry mouth these help a lot	1
11/3/2004	LIKE	called to praise aquadrops how much the soldiers in Iraq love them hydrates their mouth	1
11/9/2004	LIKE	the product is very good for the diabetic people they should do more marketing in the health web sites and other so people that have a serious dry mouth can purchase them	1
11/29/2004	LIKE	My husband uses them for his dry mouth they are very helpful	1
11/29/2004	LIKE	they work for dry mouth she takes a lot of medication likes all the flavors	1
11/30/2004	LIKE	there are her favorite flavor they are great for her dry mouth	1
12/3/2004	LIKE	theyre great for hydration	1
12/8/2004	LIKE	likes them because they are very good for her dry mouth	1
12/14/2004	LIKE	likes it alot helps her dry mouth	1
1/26/2005	LIKE	LIKE THE PRODUCT BECAUSE IT IS EVERY GOOD FOR HER DRY MOUTH	1
1/31/2005	LIKE	LOVES THE PRODUCT IT HELPED HER DRY MOUTH	1
2/1/2005	LIKE	LIKES IT HELPS DRY MOUTH	1
2/3/2005	LIKE	CONSUMER LOVES THE PRODUCT PREVENTS HIM FROM DRY MOUTH	1
2/4/2005	LIKE	CONSUMER LOVES THE PRODUCT IT HELPS HER WITH DRY MOUTH	1
2/4/2005	LIKE	CONSUMER LOVES THE PRODUCT HELPS WITH DRY MOUTH	1
2/8/2005	LIKE	AQUA DROPS HELP WITH THEIR DRY MOUTH	1
2/8/2005	LIKE	LOVES THE MINTS AND THEY REALLY DO HYDRATE LIKE ADVERTISED	1
2/8/2005	LIKE	LOVES THE HYDRATION IT PROVIDES	1
2/9/2005	LIKE	YOUR PRODUCT IS THE FIRST THAT HAS GIVEN MUCH RELIEF FOR MY DRY MOUTH THANK YOU SO MUCH	1
2/9/2005	LIKE	I HAVE DIABETES AQUA DROPS REALLY HELP WITH MY DRY MOUTH	1
2/19/2005	LIKE	LIKES THE PRODUCT HELPS HER WITH DRY MOUTH	1
2/23/2005	LIKE	WANT TO THANK YOU FOR INVENTING AQUA DROPS I JUST STARTED TAKING A PERScription THAT CAUSES ME TO BE VERY DEHYDRATED AND HAVING AQUA DROPS ON HAND IS VERY HELPFUL	1
2/25/2005	LIKE	THANK YOU AQUADROPS HAVE A MEDICAL CONDITION THAT I TAKE ALOT OF MEDS FOR A MAJOR SIDE EFFECT IS DRY MOUTH	1
2/28/2005	LIKE	CONSUMER LIKES THE PRODUCT HELPS WITH DRY MOUTH	1
3/1/2005	LIKE	CONSUMER LIKES THE PRODUCT HELPS HER WITH DRY MOUTH	1
3/8/2005	LIKE	CONSUMER REALLY LIKES THE PRODUCT AND IT KEEPS HER FROM HAVING DRY MOUTH	1
3/14/2005	LIKE	THESE HELP WITH THE DRY MOUTH SHE GETS FROM HER RADIATION TREATMENT	1
3/21/2005	LIKE	THESE ARE GREAT THEY ARE HYDRATING	1
3/21/2005	LIKE	SHE LIKES THAT THEY HELP HER WITH HER DRY MOUTH	1
4/4/2005	LIKE	CONSUMER LIKES THE PRODUCT IT HELPS HER WITH THE DRY MOUTH	1
4/14/2005	LIKE	WORKS FOR A PSYCHOLOGICAL OFFICE AND DEALS WITH PATIENTS WHO HAVE FREQUENT DRY MOUTH AND THIS PRODUCTS WORKS GREAT FOR THEM	1
4/21/2005	LIKE	CONSUMER LIKES THE PRODUCT FOR HER DRY MOUTH	1
4/27/2005	LIKE	LOVE AQUADROPS IT HELPS MY DRY MOUTH	1
4/27/2005	LIKE	LOVE THEM BECAUSE I HAVE DRY MOUTH PROBLEMS	1
4/28/2005	LIKE	LIKE THE PRODUCT FOR DRY MOUTH	1
5/2/2005	LIKE	THEY ARE THE BEST THING FOR A DRY MOUTH	1
5/3/2005	LIKE	LIKE PRODUCT VERY REFRESHING AND HYDRATING	1
5/4/2005	LIKE	LOVES THE PRODUCT HELPS WITH HER MEDICAL CONDITION THAT GIVES HER A DRY MOUTH	1
5/31/2005	LIKE	I REALLY LIKE THE PRODUCT ESPECIALLY HOW IT HELPS MY DRY MOUTH MEDICAL CONDITION	1
6/16/2005	LIKE	I LOVE AQUA DROPS MY HUSBAND USES YOUR PRODUCT EVERY DAY DUE TO THE DRY MOUTH HE GETS WITH CERTAIN MEDICATIONS	1
6/16/2005	LIKE	THIS PRODUCT IS ALL THAT HELPED HER DRY MOUTH	1
6/28/2005	LIKE	AQUA DROPS ARE AWESOME I WAS SO IMPRESSED. THEY REALLY DO HYDRATE YOUR MOUTH AND KEEP IT FRESH	1
7/6/2005	LIKE	MY MOTHER LIKES THE PRODUCT IT HELPS WITH HER DRY MOUTH DUE TO A MEDICAL CONDITION	1
8/3/2005	LIKE	THESE ARE ARE REALLY HELPFUL FOR ME BECAUSE I HAVE DRY MOUTH FROM MEDICATION	1
8/4/2005	LIKE	WRITING TO TELL YOU HOW MUCH I APPRECIATE YOUR PRODUCT WORK WITH PATIENTS WHO HAVE A VARIETY OF DISORDERS WHICH OFTEN RESULT IN DRY MOUTH NECK AND THROAT CANCER	1

Received	Subject	Verbatim	Qty
8/11/2005	LIKE	MY HUSBAND LIKES THE PRODUCT ESPECIALLY FOR THE HYDRATION IT PROVIDES	1
8/26/2005	LIKE	CONSUMER LOVES THE PRODUCT IT HELPS HER WITH HER DRY MOUTH	1
9/6/2005	LIKE	I REALLY LIKE THE PRODUCT WITH MY MEDICAL CONDITION I CANNOT DRINK A LOT OF WATER AND THIS PRODUCT HELPS WITH HYDRATION	1
9/12/2005	LIKE	THESE TASTE GREAT AND REALLY STIMULATE THE SALIVARY GLANDS	1
9/12/2005	LIKE	YOUR PRODUCT IS WONDERFUL I RECOMMEND IT TO MY CHEMO PATIENTS TO HELP WITH DRY MOUTH	1
9/13/2005	LIKE	I LIKE THE PRODUCT ESPECIALLY THE HYDRATING EFFECT	1
10/3/2005	LIKE	THEY SAVE MY LIFE DURING RADIATION TREATMENTS FOR CANCER BY KEEPING MY MOUTH HYDRATED I LOVE THEM	1
10/26/2005	LIKE	SHE LIKES THEM BECAUSE THEY ARE HELPFUL WITH HYDRATING HER MOUTH DURING CHEMOTHERAPY	1
10/15/2003	SAMPLE	want for my patients love them for dry mouth	1
12/10/2003	SAMPLE	tried your product and found it to be very effective in refreshing a dry mouth. I want to recommend it to the dialysis patients that I counsel.	1
1/12/2004	SAMPLE	many of our patients suffer from dry mouth as a side effect of medication Bone Marrow Transplant clinic	1
1/16/2004	SAMPLE	registered nurse in a busy oncology practice our patients experience very dry mouths would really like to know if you could possibly send us some samples	1
1/16/2004	SAMPLE	mental health agency where we prescribe psychotropic medications which cause dry mouth Would it be possible to get samples	1
1/23/2004	SAMPLE	counsel dialysis patients who suffer from dry mouth can you send samples	1
2/2/2004	SAMPLE	always looking for hydrating help for their patients with dry mouths due to medication side effects or those who have fluid restrictions	1
2/18/2004	SAMPLE	I am a Dental Hygienist with many patients who suffer from dry mouth symptoms can you send samples	1
3/2/2004	SAMPLE	dietitian that works with people on hemodialysis Part of their dietary restrictions include limiting fluid intake thirst and dry mouth are major issues any samples	1
3/5/2004	SAMPLE	do you have any samples for patients have with dry mouth	1
3/17/2004	SAMPLE	patients really liked them they helped greatly with their dry mouth syndrome would like samples	1
3/19/2004	SAMPLE	wondering if you provide samples so we can promote product in our office for people with dry mouth	1
3/31/2004	SAMPLE	urologists office would like samples to give to patients to treat symptoms of dry mouth after medication	1
4/14/2004	SAMPLE	dental hygienist I am always interested in products to help relieve dry mouth for some of my patients Do you offer any free samples	1
4/23/2004	SAMPLE	I am a dentist with patients complaining of dry mouth could we have samples	1
4/29/2004	SAMPLE	Dental Assistant, working with indigent HIV/AIDS patients who often get Dry Mouth syndrome from their medications and wonder if you have an SAMPLES	1
6/7/2004	SAMPLE	i work for a dialysis center we are always looking for ways to help our patients who suffer from dry mouth can you send samples	1
6/10/2004	SAMPLE	see numerous CA patients in our practice could we be sent samples to give for dry mouth	1
6/17/2004	SAMPLE	Center for Liver Diseases patients are treated with a medication that sometimes causes dry mouth. Do you ever provide samples	1
7/22/2004	SAMPLE	Dentist looking for products for pts with dry mouth	1
7/27/2004	SAMPLE	would like to receive samples along with coupons for my patients. Dialysis patients have to limit how much fluid they drink each day and often suffer from dry mouth	1
8/12/2004	SAMPLE	Aquadrops for chemotherapy patients These mints are wonderful for promoting salivation Is it possible to receive samples of these to give to our patients	1
8/13/2004	SAMPLE	hospice nurse these are great for patients on chemo and radiation who suffer from dry mouth i havent found anything better	1
8/20/2004	SAMPLE	samples to give to our oral cancer patients with dry mouth problems	1
8/23/2004	SAMPLE	work with patients that suffer from xerostomia dry mouth we have been recommending aqua drops do you have samples	1
9/29/2004	SAMPLE	MAY I HAVE SOME FREE SAMPLES FOR PATIENTS WITH DRY MOUTH	1
10/7/2004	SAMPLE	can you send samples or coupons for my patients complaining of dry mouth	1
1/27/2005	SAMPLE	DO WE HAVE ANY SAMPLES AVAILABLE THEY HAVE ALOT OF PATIENTS WITH DRY MOUTHS	1